



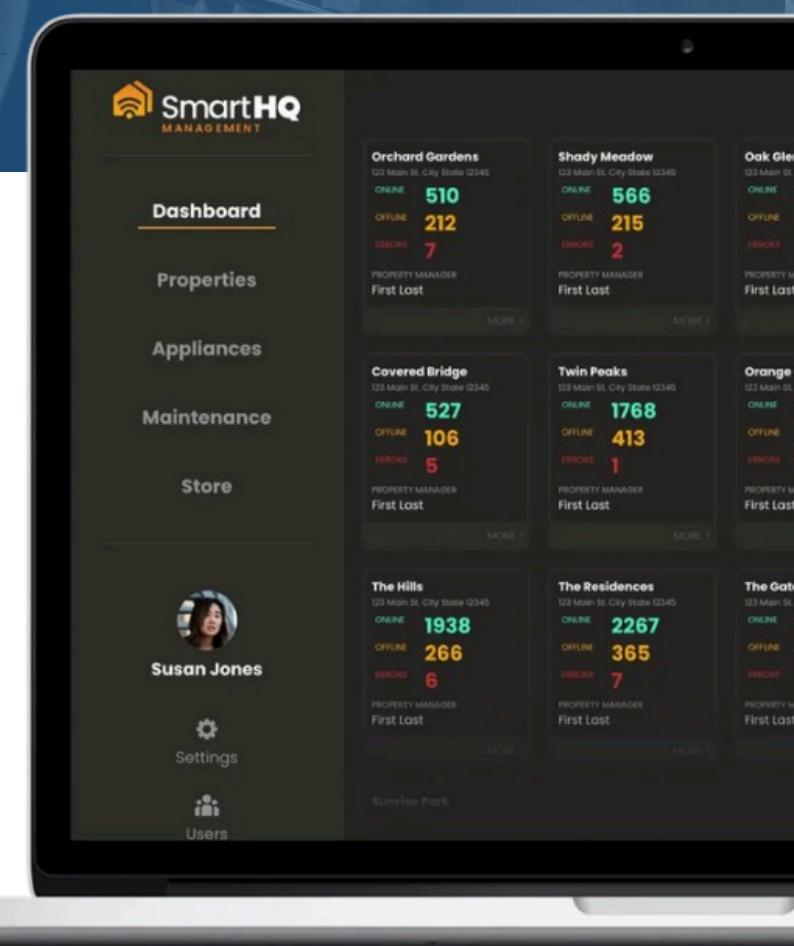
GE APPLIANCES
a Haier company

SmartHQ™
MANAGEMENT

Total Fleet Control at Your Fingertips.

A smarter, safer, simpler way to manage connected appliances across properties

SmartHQ™ Management is a cloud-based platform from GE Appliances that allows property operators to remotely monitor, control, and update connected appliances across multiple units or entire portfolios. It centralizes asset management, reduces downtime, prevents costly water damage, and improves energy efficiency, all through an easy-to-use web and mobile interface.



Key Features

⌚ Remote Monitoring & Control

Manage appliances and HVAC systems portfolio-wide from a central dashboard

🔍 Advanced Diagnostics

Identify issues early with precision fault codes, repair instructions, and mini-manuals

🛠 Task Management

Assign, track, and complete maintenance tasks with full visibility

📱 Mobile + Desktop Access

🔒 Backed by GE Appliances

🛠 No hardware install required

⚡ Energy Management

Set temperature limits, optimize runtime, and prevent waste without sacrificing comfort

⟳ Firmware & Software Updates

Keep devices up-to-date remotely for extended lifecycle

💻 User-Friendly Interface

Accessible on desktop and mobile, with minimal training needed

⚠ Leak Detection Alerts

Real-time notifications to prevent costly water damage

↳ Reporting & Analytics

Monitor usage, service history, and energy data for better decision-making

⊕ Batch Commands

Apply settings, updates, or power controls across entire fleets in one step

⟨/⟩ API Integration

Connect with third-party apps and property management systems



Benefits

🚗 Reduce Operating Costs

Lower maintenance spend, fewer emergency service calls, and reduced truck rolls

⌚ Save Energy

Standardize and control setpoints portfolio-wide for measurable energy savings

↳ Fast ROI

Proactive monitoring, free leak protection tier (with sensors), and 90-day trial

⚙ Increase Efficiency

Automate routine work, streamline staff workflows, and save time

👍 Enhance Experiences

Maintain consistent comfort and reliability for occupants, tenants, or guests

🛡 Protect Assets

Prevent water damage, extend equipment life, and avoid costly downtime

✖ Scale with Ease

Flexible platform for properties of all sizes, from 25 to 5,000+ units

Why SmartHQ™ Management?

Developed by **GE Appliances, SmartHQ™ Management** is the only appliance-native platform that delivers deeper control, smarter diagnostics, and scalable efficiency for connected properties.

