



GE APPLIANCES
a Haier company



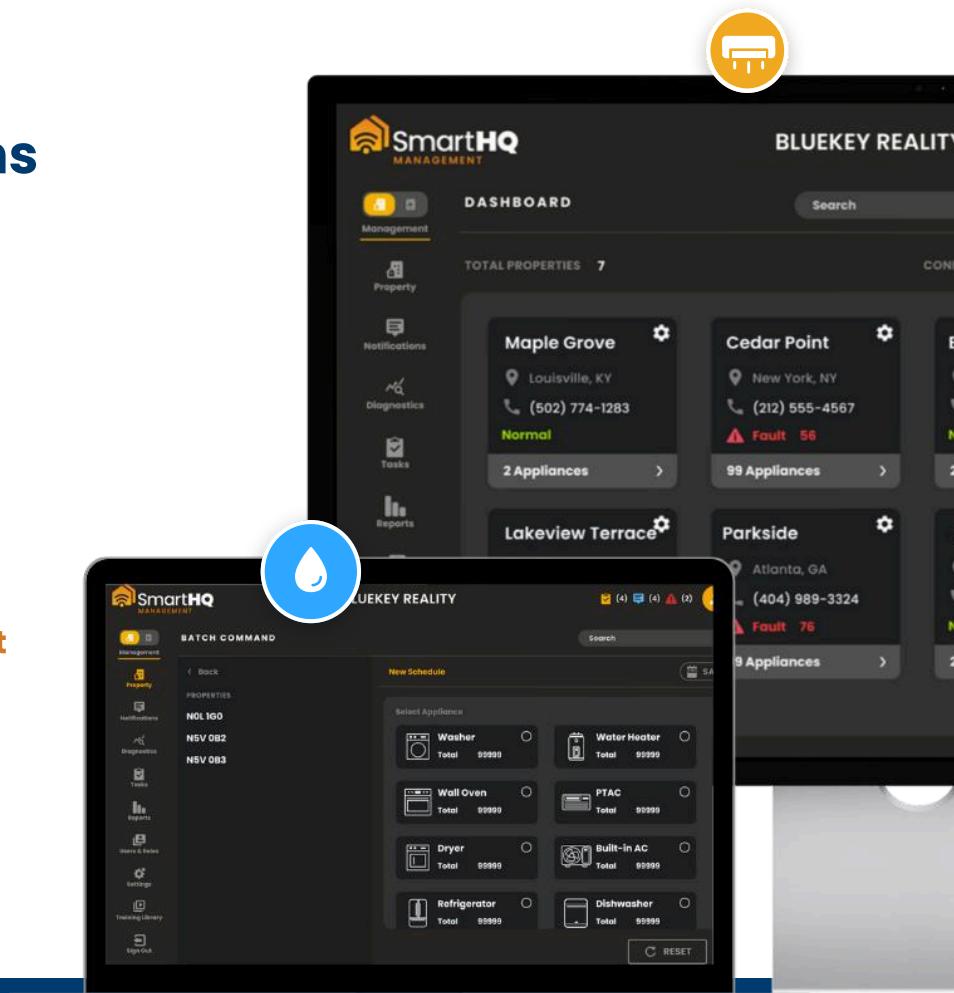
SmartHQ™ Management + Perfect
Control Comfort Systems

**Smarter operations.
Greener performance.
Happier guests.**

The New Standard in Hospitality Operations

Running a property today means balancing rising energy costs, leaner staff, and high guest expectations. Every room must be comfortable, every appliance reliable, and every disruption avoided.

That's why **SmartHQ™ Management** and GE Appliances' Perfect Control PTACs work together to deliver smarter, safer, and more efficient operations across every room in your property.



Why It Matters to Your Property

Property-wide visibility

View and manage HVAC, laundry, and water appliances from a single dashboard.

Batch control

Adjust temperatures or update multiple units at once, saving time for staff.

Remote troubleshooting

Resolve appliance issues without dispatching a technician or entering a guest room.

Real-time leak detection

Catch water issues before they cause costly damage.

Always ready rooms

Diagnostics confirm units are running properly before guests check in

Over-the-air updates

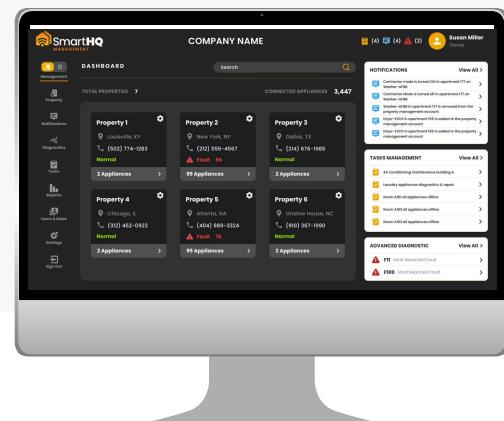
Keep appliances secure and performing their best – no guest disruption required.

Energy intelligence

Track consumption, uncover inefficiencies, and support sustainability goals.

Scalability at any size

From 25 rooms to 1,000+, manage them all with one platform.



Results you can expect

-  Lower operating costs
-  Faster service and fewer emergencies
-  Extended appliance life
-  Smoother guest experiences



For Owners & Operators

Manage Smarter, Not Harder

Multi-Site Management

Oversee 25 to 1,000+ rooms from a single dashboard.

Remote Appliance Control

Adjust settings, reboot devices, and solve issues without entering guest rooms.

Leak Protection Included

Always-on monitoring to prevent costly water damage.

Over-the-Air Updates

Keep appliances secure and up to date, no guest disruption.



For Guests

Comfort Without Compromise

Whisper-Quiet Performance

Advanced inverter-driven PTAC design minimizes noise for uninterrupted rest.

Always Ready Rooms

Real-time diagnostics ensure appliances are running properly before guests even check in.

Consistent Comfort

by diagnosing issues remotely and reducing technician visits.

Eco-Friendly Stays

R454B refrigerant and energy optimization support greener travel

Fewer Disruptions

With **SmartHQ™ Management** remote monitoring and OTA updates, issues are resolved without knocking on doors.

For Facility Teams

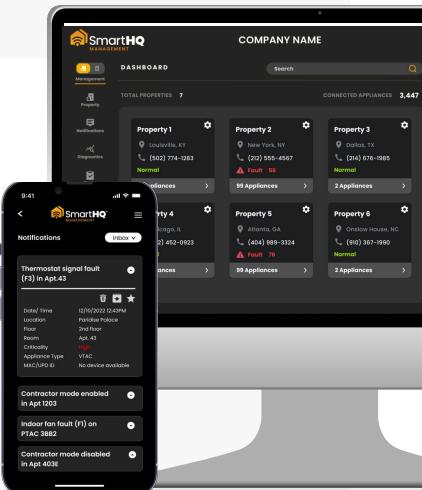
Service with Precision

Remote Diagnostics

Identify issues before dispatching a tech, reducing downtime.

Batch Commands

Control groups of PTACs or appliances at once (on/off, temp settings, firmware updates).



Energy Analytics

Spot inefficiencies, track savings, and optimize performance.

API Integration

Connect with property management or building systems for seamless workflows.

Real-Time Alerts

Stay ahead of faults and leaks with instant notifications.

Save on energy bills with inverter PTACs + SmartHQ™ Management analytics.

Prolong appliance life through better monitoring, maintenance, and scheduling.

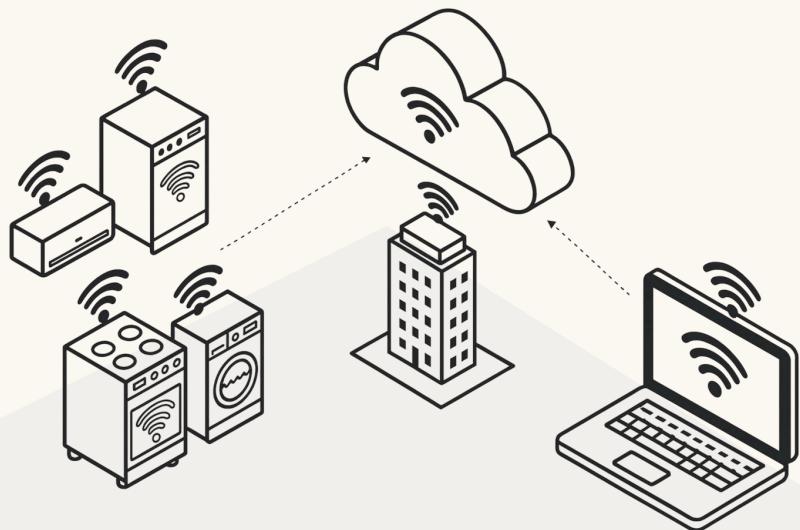
Reduce emergency maintenance with OTA updates and proactive leak protection.

Support corporate sustainability goals with measurable efficiency gains.



Connecting Appliances to SmartHQ™ Management

To experience all the benefits of SmartHQ Management, you must first connect the appliances or “commission” the appliances to the cloud using the SmartHQ Management App. There are some network requirements that must be met, including site-wide WIFI.



Ready to unlock smarter property control?

Schedule a demo today to see SmartHQ™ Management + Perfect Control in action.

